

Particulars**About Your Organisation****Organisation Name**Croda International PLC

Corporate Website Address<http://www.croda.com>

Primary Activity or Product

- Processor and/or Trader
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Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
2-0024-06-000-00	Ordinary	Palm Oil Processors and/or Traders

Palm Oil Processors and Traders**Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Ingredient manufacturer

1.2 Operation and Certification Progress**1.2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

1.3 Total volume of all palm oil products processed and/or traded in the year in the year (Tonnes)**1.3.1 Total volume of oil palm and palm oil derivatives processed and/or traded in the year**

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1.3.2 Total volume of palm kernel oil and palm kernel oil derivatives processed and/or traded in the year

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1.3.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year

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1.3.4 Total volume of all palm oil and palm oil derived products processed and/or traded in the year

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1.4 Volume processed and/or traded in the year that is RSPO-certified (Tonnes):

No	Description	Crude Palm Oil (Tonnes)	Palm kernel oil (Tonnes)	All other palm-based derivatives and fractions processed and/or traded in the year that is RSPO-certified (Tonnes)
1.4.1	Mass Balance			
1.4.2	Segregated			
1.4.3	Identity Preserved			
1.4.4	Total volume of Oil Palm processed and/or traded in the year that is RSPO-certified:			

1.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe --%
 India --%
 China --%
 South East Asia --%
 North America --%

1.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe --%
 India --%
 China --%
 South East Asia --%
 North America --%

Time-Bound Plan**2.1 Date of first supply chain certification (planned or achieved)**

2012

Comment:

RSPO Supply Chain Certification of Croda Singapore to handle Mass Balance PO/PKO derivatives in 2012. In 2013 we set a corporate goal to have all other relevant sites RSPO SCC by end of 2015.

2.2 Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2017

Comment:

We achieved our corporate goal to have RSPO Supply Chain Certification of all relevant PO/PKO derivative processing plants by 2015. We have 11 of our relevant manufacturing sites RSPO SCC for Mass Balance or Segregated.

2.3 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

We have RSPO Supply Chain Certified plants in all regions in which we operate: Europe, Asia, North America and Latin America. This reflects our corporate target to support the physical supply chains for CSPO derivatives as a global issue. The 11 plants for which we have RSPO SCC handle >99% of our total PO/PKO derivatives volume. During the reporting period we have systematically continued implementation of our program to convert our finished ingredients based on PO/PKO derivatives to Mass Balance and segregated and changed our trademark nomenclature and SAP codes to reflect this.

2.4 Timebound plan - Year expected to only "handle/supply" RSPO certified oil palm products

2017

Comment:

We are pleased with the progress during the reporting period and will maintain the necessary momentum to achieve our 2017 target subject to continued development of the supply chains. During the reporting period we have achieved: - More than a 30% increase in the number of products available that support Certified Sustainable Palm Oil . - Two-fold increase in the number of customers converted to purchasing products supporting CSPO derivatives, covering all geographical regions and all of the markets we supply. - Three-fold increase in sales volumes supporting CSPO compared to 2014.

2.5 How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?

Sustainable palm oil and its derivatives has been a material issue in our Sustainability Programme since 2011. We report progress against public targets in our annual Sustainability Report and GRI Report and currently have 3 public targets aligned to this issue. We are active members of the RSPO and regularly engage with our customers and suppliers through seminars, meetings and marketing materials to promote the sourcing and use of CSPO. We continue to work closely with our major consumer goods customers leading the market transformation in adopting physically certified CSPO ingredients. We have presented on CSPO at industry meetings in Europe, North America and Latin America to our customers and supermarket retailers. We continue to fully support the RSPO by taking part in a panel debate at the third European Roundtable in Amsterdam and publishing a Home Care and Personal Care industry study on the RSPO website in conjunction with The Guardian. In association with RSPO we also contributed to The Guardian roundtable discussion and subsequent publication on the topic in October. Other activities included continued engagement with NGOs and presenting at the World Oleochemicals Conference. We are continuously converting products in our portfolio to use CSPO in manufacture. To date, we have sold CSPO products to more than 600 customers around the world from our businesses including Personal Care, Coatings & Polymers, Health Care, Home Care, Lubricants and Polymer Additives. The wide range of > 200 ingredients now available based on CSPO via Mass Balance are heavily promoted to FMCG customers in the Personal Care Industry and other industries we serve.

2.6 Which countries that your organization operates in do the above own-brand commitments cover?

Argentina, Australia, Belgium, Brazil, Chile, China, Colombia, Czech Republic, Denmark, France, Germany, Greece, Hong Kong, Hungary, Indonesia, Iran (Islamic Republic of), Italy, Japan, Korea, Republic of, Malaysia, Mexico, Netherlands, Norway, Peru, Philippines, Poland, Russian Federation, Singapore, Spain, Sweden, Switzerland, Turkey, United Arab Emirates, United Kingdom, United States

GHG Emissions

3.1 Are you currently assessing the GHG emissions from your operations?

Yes

3.2 Do you publicly report the GHG emissions of your operations?

Yes

Report file: [P-GHG-Emissions-Report.pdf](#)**Actions for Next Reporting Period****4.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We shall heavily promote our ingredients based on CSPO to all markets in which we operate especially, but not limited to, FMCG companies in Personal Care. We have 2016 sustainability targets directly linked to CSPO and a senior internal CSPO Working Group that is dedicated to meeting our targets and palm oil objectives. We shall continue to fully support the Roundtable for Sustainable Palm, present at seminars, conferences and engage with NGOs. We will continue to publish progress through our reporting framework both in our printed documents and online. Discussions will continue with our suppliers to obtain sustainable CSPO derivatives and we will continue to support our customers as they work towards certifying their finished/consumer products.

Reasons for Non-Disclosure of Information**5.1 If you have not disclosed any of the above information please indicate the reasons why**

Confidential

Application of Principles & Criteria for all members sectors**6.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
[P-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights
[P-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights
[P-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
[P-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
[P-Policies-to-PNC-stakeholderengagement.pdf](#)

6.2 Where relevant, what prevents you from trading/processing only CSPO?

The availability of the physically certified sustainable palm derivatives we use.

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Our published corporate target is to only supply RSPO certified palm oil ingredients by the end of 2017, subject to the feasibility of the supply chain

7.1. Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

For those ingredients not yet based on physically certified derivatives we provide PO/PKO equivalent volume calculations for our finished ingredients to our customers so they are able support through Book & Claim.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why: --

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

For the wide range of complex ingredients we manufacture which are derivatives of derivatives, Mass Balance is currently the only feasible way to physically support CSPO. Not all suppliers have RSPO SCC but the number is increasing with greater awareness throughout the supply chain. We have a vigorous program for the promotion of CSPO derivatives and the uptake has been very significant during the reporting period. We promote the issues, our targets and activities to all of our key stakeholders, including our suppliers, customers, investors, local community and employees through our annual Sustainability Report and summary, our Annual Report & Accounts, our online GRI, our CDP Forest return and by completing the ACOP.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

During the reporting period we have presented on CSPO at industry meetings in Europe, North America and Latin America to our customers and supermarket retailers. We continue to fully support the RSPO by taking part in a panel debate at the third European Roundtable in Amsterdam and publishing a Home Care and Personal Care industry study on the RSPO website in conjunction with The Guardian. In association with RSPO we also contributed to The Guardian roundtable discussion and subsequent publication on the topic in October. Other activities included continued engagement with NGOs and presenting at the World Oleochemicals Conference.

4 Other information on palm oil (sustainability reports, policies, other public information)

Supporting CSPO is a material issue in our sustainability program. We consider this to be a global concern and our efforts are consistent in all regions as exemplified by RSPO SCC and manufacture in Asia, Europe and The Americas. Our published policy against deforestation states: "Croda is committed to reducing its contribution to deforestation and any resultant impacts on climate change and biodiversity through working with organisations such as the Roundtable on Sustainable Palm Oil (RSPO), and with suppliers and customers to ensure traceability of critical raw materials back to suitably accredited sources."